## HPLC DEGASSER REPAIR SERVICES (e.g. Agilent & Waters):

**Degasser Repair Services Available:** 

We can provide repair services for all of the Agilent and HP model G1322A, G1379A, G1379B and G4225A HPLC stand-alone degasser modules plus the integrated degassers found in their newer pump modules (e.g. G1311B, G1311C, G1312B, G1312C, G4204A and G4220A & B). These modules most commonly fail after five years of normal use. RED LED ON = serious error and the system has failed. Yellow light continuously on = failed to meet specification and will completely fail soon. In both cases, the degasser is no longer working and 'out-of-compliance'. It should be repaired.

New degasser modules cost over \$4,600 each so it is well worth having them repaired. A full cleaning plus replacement of the most commonly found broken degassing module parts with new, refurbished or optionally higher quality aftermarket parts to meet most budgets are offered. We can also customize and upgrade the degassing module's performance using the latest technology utilizing smaller volume vacuum chambers to reduce total delay volume, flushing and solvent change-over times without decreasing vacuum degassing efficiency. The diagnosis, repair and testing are all done in our shop by experienced professionals with over 20 years of experience.

- o Professional Diagnostic Testing of your Degassing Module
- o Repair, Cleaning and/or Replacement of Defective Parts
- o Replacement of 12 ml Vacuum Chambers with 0.5 ml Chambers
- o Optional High Performance Vacuum Pump Upgrades
- o Complete Retrofit Upgrades with Better Performance for the G1322A
- Options for Refurbished or New Parts to Save You Money
- o Lowest Prices, Highest Quality & Quick Repair Turnaround Times.

We also provide repair services for many of the WATERS brand HPLC degasser modules including the Waters Inline Degasser-AF and the integrated degassers found in the Waters Alliance 2690, 2695, 2790, 2795, 1525, Acquity UPLC and nano Acquity. Replacement Waters vacuum degasser pumps (e.g. 700001352) and vacuum chambers (e.g. 700001218, 700001352, 700003753, 289000622) are also available at greatly reduced prices over Waters retail prices.

When you send us an Agilent, HP or Waters brand HPLC degassing module, we will correctly determine which parts of your degasser are defective and send you a formal quotation to replace the defective parts, then clean and test the system. We do charge a nominal diagnostic fee to evaluate and test your degasser, but you retain control over the decision to have it repaired or not. Sometimes a cleaning or new vacuum tubing is all it needs. Please give us a call or send us an email to discuss your needs and we can forward you a diagnostic quote with shipping return instructions. Note: For the fastest response, please send us an email which includes your full name, company name, full address, phone #, Degasser Model #, Degasser Serial Number and problem observed. You may also include pictures of the degasser too, as this can help identify which model you have.

1



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